

# YIJIA INTERNATIONAL GROUP (CANADA) LTD. SHIPPING POLICY

YIJIA International Group (Canada) Ltd. strives to ship your order as quickly as possible. However, the estimated shipping and delivery time should not be considered as guarantees that your products will be shipped on a specific day or be received by you within a specific period. The amount of time it takes for you to receive the products will depend on how long it takes us to process your order and how long it takes the carrier to deliver the order to you.

## SHIPPING OPTIONS

The following shipping options are available:

- **Local Pick Up:** Pick up your orders at our Richmond office or Toronto office.
- **Flat Rate Shipping:** Shipped and delivered by *Canada Post*.

## LOCAL PICK UP

If you choose the Local Pick Up option at Checkout, please bring your invoices to one of the YiJia Canada offices you choose.

Please note that once you have placed your order and selected the shipping option (including pick-up location), you cannot make any changes to the order.

## FLAT RATE SHIPPING

If you choose the Flat Rate Shipping option at Checkout, please make sure the information provided including your name, shipping address, postcode, and contact number is accurate.

For orders with a value of over (including) 500 BV, YiJia Canada offers free shipping; for orders that are less than 500 BV, the shipping charges are based upon the products' weight and shipping distance. All orders are shipped and delivered by *Canada Post* via Regular Parcel™ on business days (Monday through Friday, excluding major holidays). Please allow 7-14 business days for your products to be delivered. Actual delivery time depends on shipping distance and may vary.

Please note that once you have placed your order and selected the shipping option, you cannot make any changes to the order.

## ADDITIONAL INFORMATION

- **Tracking Number:** Once your order has been shipped, we will provide you with the tracking number via YiJia Canada Member System. No notification will be sent regarding the shipping status after the tracking number is posted, so please make sure to track your order for updates.
- **Incomplete Delivery:** If your order cannot be delivered to you and is returned to YiJia Canada for any reason including but not limited to (i) incomplete or inaccurate shipping information, or (ii) no one is present at the provided shipping address to receive the package, you are responsible for the subsequent shipping charges occurred.

Should you have any questions regarding the Shipping Policy, please feel free to contact YiJia North America Call Center at +1 888 991 0924.

Thank you for your cooperation.